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AUTHORITY

AGO D/A ltr, 29 Apr 1980

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DEPARTMENT OF THE ARMY  
OFFICE OF THE ADJUTANT GENERAL  
WASHINGTON, D.C. 20310

*Def. Rec. Thr*

IN REPLY REFER TO

AGDA (M) (11 Jun 70)

FOR OT UT 701213

17 June 1970

SUBJECT: Operational Report - Lessons Learned, Headquarters, US Army Depot, Qui Nhon, Period Ending 31 January 1970

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BY ORDER OF THE SECRETARY OF THE ARMY:

*Kenneth G. Wickham*

KENNETH G. WICKHAM  
Major General, USA  
The Adjutant General

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DEPARTMENT OF THE ARMY  
Headquarters, United States Army Depot, Qui Nhon  
APO San Francisco 96226

AVCA-QND-GM

27 February 1970

SUBJECT: Operational Report of the US Army Depot, Qui Nhon for Period  
Ending 31 January 1970, RCS CSFOR-65 (R-1)

THRU: Commanding General, US Army Support Command, Qui Nhon, ATTN:  
AVCA QN-GO-H, APO 96238  
Commanding General, 1st Logistical Command, ATTN: AVCA GO-O,  
APO 96384  
Commanding General, United States Army Vietnam, ATTN: AVHGC-DST,  
APO 96375  
Commander-in-Chief, United States Army, Pacific, ATTN: GPOP-OT,  
APO 96558

TO: Assistant Chief of Staff for Force Development, Department of  
the Army, Washington, D.C. 20310

1. Section 1. Operations: Significant Activities.

a. Colonel Clifford C. Reynolds assumed temporary command of the US Army Depot during a change of command ceremony at US Army Depot, Qui Nhon on 19 December 1969. Outgoing commander Colonel Theme T. Everton, was reassigned to Headquarters, Department of the Army.

b. Colonel William J. Whelan assumed command of the US Army Depot on 3 January 1970 during a change of command ceremony. Colonel Clifford C. Reynolds was reassigned to the US Army Support Command, Qui Nhon.

c. Directorate for Data Processing: (1) The months of November, December, and January were turbulent as a result of the loss of 22 personnel including the majority of the key people as well as the most experienced. The OIC of the Computer Operations Section, the OIC of the Programming Section and the NOIC of the Computer Operations Section departed in November. The only arrivals that month were two E-3's an E-4 and E-5.

(2) December brought the early departure of the OIC and NOIC of the Electronic Accounting Machine Section along with two of the best Computer operators among the five departees. Arrivals included two shift supervisors in Computer Operations and a supervisor in Document Control.

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(3) January continued to strip the Directorate of its key personnel as the OIC of the Systems and Programming Division departed leaving all sections but one lacking an OIC experienced in the Directorate operations. However, January did bring the arrival of a new OIC for the Electronic Accounting Machine Branch and an Executive Officer to alleviate the heavy burden in the Administrative Section.

(4) Compounding the effect of the loss of badly needed experience, the Directorate had to absorb a myriad of changes to the basic cycle configuration and run procedures, often with programming "bugs". In December the Decade Change modifications were installed, affecting nearly all programs in the production cycles. This change enabled the computer to know that the new zero starting Julian dates are actually later than the previous year's starting with nine.

d. Facilities Division: During the period of 1 November 1969 to 31 January 1970, this division relocated 2 buildings, 15,000 manhours of R&U, hauled and processed over 5,000,000 gallons of water.

e. Property Book Division: During this period, the Property Book Division reported the processing of 2091 documents and the submission of five Reports of Survey.

f. Operating Equipment Division: (1) During this reporting period, the Maintenance Division reported that the Long My Depot Motor Pool had relocated their 2nd echelon maintenance shop to building #84. This area provides maintenance on both automotive and MHE equipment. It also gives the motor pool much better working conditions and increased security of the equipment turned in for maintenance.

(2) The old motor pool is being utilized by the various companies for their motor pools. Each company now maintains their own log books and supervises their own 1st echelon maintenance.

(3) The Long My maintenance shop started a night shift for performing scheduled services on all vehicles at Long My Depot. Each vehicle will be schedule for maintenance and the responsible personnel will be notified one day in advance.

g. Transportation: (1) Linehaul: During November, December and January, the backlog of goods for linehaul decreased from 1231 short tons on 1 November to 920 short tons on 1 February 1970. A total of 36,069 short tons were moved via linehaul during this period.

(2) Water Movement: During November, December, and January, the backlog of cargo booked for sea movement decreased from 3586 short tons on 1 November to 490 short tons on 1 February 1970. During this period a total

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of 16,687 short tons were moved.

(3) APO Mail: The APO mail operation was re-organized to include a central repackaging set-up during November. This area was then judged to be more a storage operation than a transportation one; consequently, this was turned over to Storage Division.

(4) Local Haul: The lack of organic hauling capability causes some back-up of cargo for local delivery when large tonnage MRO's are offered for movement. The problem is most bothersome when large MRO's are cut for local delivery construction goods for ARVN dependent housing.

h. Class I Division: (1) During the past quarter the Class I Division has moved all subsistence supplies from outside storage to warehouse covered storage and shed storage with the exception of beverage base mix which will be under shed storage within 30 days. Approximately forty to fifty line items were moved from shed storage into warehouse storage affording supplies greater protection.

(2) All shipping points for non-perishable rations have been consolidated into one shipping point location greatly assisting in the control of supplies and transportation.

(3) The centralized recoup area is no longer in operation due to the large reduction in spoilage and/or damaged supplies. Items requiring recoupage are now recouped "on the spot" in each warehouse.

(4) Grading of outdoor areas is in progress. Penaprime will be spread over road areas once grading is completed.

1. Customer Assistance: (1) Due to an increased workload, Red Ball was appointed an OIC and became an independent section. Customer Assistance personnel, at that time, consisted of one Officer, four enlisted men, and three Local Nationals. Because of the merger with the Retrograde Section and the arrival of new personnel, Customer Assistance increased to one Officer, nine enlisted personnel and eight Local Nationals.

(2) Retrograde procedures through Customer Assistance, since the merger, have been refined to increase the rapidity with which disposition instructions are given to the units reporting serviceable excesses. Documentation through retrograde allowed the depletion of stock in Location 40 in Phu Tai and Locations 39 and 42 in Cha Rang. Supplies from these locations were retrograded to many depots throughout the world and were also relocated in our own depot.

(3) Customer Assistance was relocated from building number 608 to building 606. This move allowed stock management to be located in the same



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general working area and at the same time consolidated our liaison and customers to a central area.

(4) The operations of Freighter Cargo (XCR Account) have been moved to a storage area under the supervision of an assigned NOO from the Stock Management Branch of Stock Control. During the past few months Field Stock Records have brought support to its units to an all time high. Six new units were added to the standing list and support to all units increased considerably.

(5) Self service supply items were allowed to be hand carried on priority 12. This allowed the depot to increase support to self service units and reduce their zero balance considerably. MACV teams received free issue self service push packages because of insufficient support from within their respective self service supporting units.

(6) Decentralization of Closed Loop has allowed for release of items at depot level, providing valid documentation of unservicable turn-in from CO&S.

j. Document Processing: (1) Change 7 3SWN SOP (draft) initiated three new exceptions that are used to inventory and adjust specific lines on the ABF. The three new exceptions are 6LL's (delete transactions entered to delete the last location and there are assets on the ABF), 6NA's (locations exist and there are no assets on the ABF), and 6NL's (assets are on the ABF and there are no locations for the assets). These exceptions are generated by data processing programs, then inventoried by the Locator and Inventory Branch, and finally inventory adjustments are made by the Inventory and Adjustment Section. The Directorate for Data Processing has generated as many as 40,000 inventory exceptions in one cycle.

(2) From 1 November 1969 to 31 January 1970 exceptions were processed in the 1-4-6 Exception Section, Document Processing Branch. The one exception causing the most concern was the 6AA exception which is caused by an AØ transaction entering cycle for which another AØ transaction with the same document number has already been recorded on the Customer History File. Processing this type exceptions consists of verifying the document number against SØØ1A and SØØ3ØC. If the entries on both cards are identical, the exception is destroyed. If the FSN, Unit of issue, Quantity, etc., are different, an AEL status card with CA status is prepared and forwarded to the requisitioner.

(3) From 1 November 1969 to 31 January 1970, all documents including requisition coding sheets, and exceptions were being given a batch number by the LN's working in the Document Control Section of the Document Processing Branch. The purpose of this batch number was to keep a strict control and check on all documents being sent through Document Control to ADP for processing.

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k. Red Ball: (1) Due to the recent relocation and consolidation of the Red Ball Operations in Shed 56, the efficiency and response time of this Branch has increased considerably.

(2) The Red Ball BEP is now located on a hardstand, under cover, and is no longer affected by weather. In addition, the BEP is centrally located in the warehouse storage area, enabling the Red Ball Expeditors easier access to the storage areas, thus reducing the time required to process requisitions.

(3) Red Ball is now working under a 24 hour per day concept. The night operations section, consisting of 1 NCO and 2 EM's pulls, processes, and ships requisitions causing a great reduction in processing time. The night personnel also pack and prepare air shipments to be ready for immediate departure for the Qui Nhrn Airfield when the day personnel report for duty. Previously, air shipments were packed, prepared, and shipped during daylight hours.

l. Document Control: From 1 November 1969 to 31 January 1970, receipt documents were processed in the Document Control Office. All incoming receipts were reviewed for completeness, placed on code sheets, and sent to ADP for processing through the 666 program. The 666 program would create a ZLI, a D6\_\_, and a D6 dummy. The ZLI and D6\_\_ would be entered directly into the cycle and the D6 dummy would be returned to DCO to await the return of the #2 copy from the warehouse area. Once the #2 copy was returned, it would be matched with the D6 dummy. The D6 dummy would be forwarded to ADP to close the unwarehoused receipt record and the #2 copy would be filed for 30 days.

m. Stock Management: During the reporting period, the SIT Report was initiated at USAD, QN. The frequency of this report is monthly. This additional branch function is being accomplished under the guidance of ICCV, and other governing directives.

n. Personnel status of the depot as of 1 November 1969 and 31 January 1970 is as indicated below:

	<u>Authorized</u>	<u>Assigned (1 Nov 69)</u>	<u>Assigned (31 Jan 70)</u>
Officers & WO	114	106	88
Enlisted	2,092	1,913	1,503
DA Civilian	45	33	37
Local Nationals	1,202	1,088	1,027



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c. As in the past, the depot was visited by many distinguished persons. Prominent visitors during the period were:

- (1) Lieutenant General Frank T. Mildren, DCG, USARV, tour the depot's areas 39 and 42 Cha Rang Valley.
- (2) Major General Walter J. Woolwine, Commanding General, 1st Logistical Command, visit and tour of the depot.
- (3) Brigadier General Hubert S. Cunningham, Commanding General, 173rd Airborne Brigade, visit the depot and orientation visit.
- (4) Brigadier General Vincent H. Ellis, Commanding General, 8th US Army Depot, Korea, visit and tour of the USAD, QN.
- (5) Brigadier General James C. Smith, ADC, 101st Airborne Division (AM), visited the depot for a command briefing and tour the ADP and Class I.
- (6) Colonel William C. Applegate, DCO, US Army Support Command, QN, visited and toured the depot on his initial orientation.
- (7) Colonel Kendrick B. Barlow, Commanding Officer, D/SCOM, Americal Division, visit and tour of the USAD, QN.
- (8) Colonel Elvind H. Johansen, Commanding Officer, 593rd General Support Group, visit and tour of the depot on his initial orientation.
- (9) Colonel Nevin L. McCartney, Chief of Staff, 1st Logistical Command, visit and tour of the USAD, QN, on his initial orientation.
- (10) Colonel Clifford C. Reynolds, DCO, USA Support Command, QN, visit and tour of the depot on his initial orientation.
- (11) Lieutenant Colonel Pham Thanh Nghi, Commanding Officer, ARVN II ALC, visit and tour of the depot on his initial orientation.

p. Several key personnel changes took place during the period:

- (1) On 16 January 1970 Colonel Kenneth L. Owan was assigned as Deputy Depot Commander, replacing Colonel William E. Brockmeier who was reassigned to the USAICCV.
- (2) Colonel John N. Hassel, Director of Supply departed for CONUS on 28 December 1969. He was replaced by LTC Roy A. Hudson.
- (3) LTC Vernon Scott, Director of Retrograde departed for CONUS on 7 November 1969.

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(4) On 10 December 1969 LTC Paul E. Hack was assigned as Director of Retrograde.

(5) Major William C. Lake, Chief, Inspection and Security Office departed for CONUS on 26 November 1969.

(6) On 21 January 1970 Major Earl D. Oliver was assigned as Director of Services, replacing Major John F. Ferrick, who was reassigned to the 62nd Battalion.

(7) Command Sergeant Major Landon Robinson was assigned as Depot Command Sergeant Major on 9 January 1970, replacing CSM Harry F. Johnson, who was reassigned to USAREUR.

q. Safety: (1) The number of recordable motor vehicle accidents over past three months have been reduced drastically due to increased emphasis at all levels.

(2) This emphasis has taken several forms: First, the safety classes on all phases of driving have shown marked results; second, safety slogan handouts are given to each driver as he leaves the Depot to make him safety conscious; and thirdly, an improved maintenance program providing the safest possible transportation.

(3) There were three recordable accidents in November, one in December, and none in January. There has not been a recordable accident at the Depot since the 16th of December. Since this date over 300,000 accident free miles have been driven.

## 2. Section 2. Lessons Learned: Commander's Observations, Evaluations and Recommendations.

a. Personnel: None.

b. Operations:

(1) Rearchousing:

(a) OBSERVATION: All areas with the exception of Area 44 have made good progress. The rearchousing is accomplished by using the guidelines contained in TM 743-200. Planographs have been prepared, and nine digit locations are established using the grid system.

(b) EVALUATION: Area 44's capacity and capabilities were severely taxed by the simultaneous influx of material from the phase-out of Cha Rang (Areas 39 and 42) and Location 41. Due to the poor drainage of Area 44, the monsoon rains restricted progress even further. A five month program has been established to completely rewarehouse the approximately 35,000 short tons of supplies located in Area 44.

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(c) RECOMMENDATION: The phase-out of Cha Rang and subsequent transfer of a large amount of tonnage to Long My Storage was accomplished in too condensed a period, especially in consideration of the weather, for orderly completion of the transfer. If a more appropriate time frame could have been established for this transfer the relocation would have been a better operation.

(2) Bin Replenishment:

(a) OBSERVATION: In warehouse 70, 71, and 72, emphasis on bin replenishment was insufficient, resulting in an indiscriminate transferring of material release orders (MRO's) to other areas, especially warehouse 67 and 68. This action caused an unequal distribution of the MRO processing work load.

(b) EVALUATION: Chapter 3, Section IX, TM 743-200 prescribes bin replenishment criteria for bin and pallet rack stocks. In addition to these criteria, all replenishment requests will be handled in the same manner as priority #2 requisitions. When MRO's have been filled from depot packs, the remaining quantity in the depot pack will be placed in the respective bin or pallet rack location, or offered to other areas. Open depot packs will not be returned to bulk storage.

(c) RECOMMENDATION: Increased emphasis on bin replenishment action in all storage areas will eventually equalize MRO processing workloads in all areas.

(3) New Open Storage Areas:

(a) OBSERVATION: The influx of supplies at Long My Storage caused by the phase-out of the Cha Rang locations (39 and 42) necessitated the rapid development of two new open storage areas, one for lumber (area 29) and one for industrial gas cylinders. The available terrain was unimproved and required immense improvement, grading, and preparation during monsoon rains.

(b) EVALUATION: The development of both of these areas demonstrated a high level of accomplishment by the officers and enlisted men of Storage Division. The lumber yard presently has the capacity to store approximately eight million board feet of lumber in one hundred different sizes. The gas cylinders are being stored in neat stacks pending completion of proper marking and grid system layout. Both areas were developed with a shortage of equipment and manpower, in half the time allocated. The 1st Logistical Command inspection team gave a high praise for this accomplishment.

(c) RECOMMENDATION: The rapid development of these two areas should serve as an inspirational example for all challenging tasks in the future.

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(4) Depot Receipt Processing:

(a) OBSERVATION: USAD, QN has been applying maximum effort to comply with the 1st Logistical Command standards of 85% of receipts processed and posted to the ABF within five days. Most of the difficulties arose from delays and failures in the keypunching operations. Applicable research information from Prepositioned Material Receipt File (PMRD) and Army Master Data File (AMDF) had not been utilized, resulting in an excessive amount of exception data in Automatic Data Processing (ADP).

(b) EVALUATION: Consolidating all receipt functions into a central location has led to substantial improvement in receipt processing. The central receiving area has been equipped with the required key punch machines, verifiers, Army Master Data File Recorder, Prepositioned Material Receipt File, Advance Shipment Status Files, and other aids utilized in receipt processing and documentation. The net result of the centralized processing has been faster and more accurate processing, with fewer exception documents generated.

(c) RECOMMENDATIONS: Actions completed.

(5) DKA Cards:

(a) OBSERVATION: Due to an increase in hand carried requisitions through depot, we are receiving an extremely large quantity of DKA (count cards) from IRE and liaison personnel.

(b) EVALUATION: With the proper use to these (DKA) cards it would be possible to update both the ABF and Locator files for those items that are not listed, show  $\emptyset$  balance on the ABF, or have no location or erroneous entries on the locator file.

(c) RECOMMENDATION: The DKA cards should not only be used by the I&A Section of Document Processing Branch of Stock Control, but by the Management Branch. They should check weekly to insure that the quantity not shown on the ABF is added and that the locator has been updated.

(6) SSC Items:

(a) OBSERVATION: Due to a large amount of self-service supply items on depot at  $\emptyset$  balance or on a not listed status that are actually on depot, it is necessary to allow the liaisons of self service supply stores to hand carry those items.

(b) EVALUATION: Even though these items are restricted to  $\emptyset$ 9-25 priorities, allowing them to be hand carried has greatly decreased the  $\emptyset$  balances of self service items at SSSC stores, and increasing the available supply to customers.



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(c) RECOMMENDATION: That hand carries of SSSC items be continued to improve SSSC supply status.

(7) Inventory Exception Program:

(a) OBSERVATION: The above inventory exception program is the fourth program or project used to inventory and make inventory adjustments to the ABF. The other three are special inventories, Project Count Always inventories, and the inventory of line items in the Inventory Loss Listing S376A.

(b) EVALUATION: The inventory of line items in the Inventory Loss Listing are sometimes inventoried by 6NA inventory exceptions at the same time. Special inventories and Project Count Always inventories may also be duplicated by the inventory exceptions. Duplicate inventories may result in duplicate and erroneous inventory adjustments. Duplicate inventories also result in wasted effort by inventory personnel.

(c) RECOMMENDATIONS: Because of the large quantities of inventory exceptions, they are difficult to coordinate with the other programs or projects used to inventory and make inventory adjustments. It is suggested that the line items in the Inventory Loss Listing not be inventoried. It is further suggested that inventory exceptions not be generated on those lines currently being inventoried by Project Count Always. It is also suggested that maximum information on all programs used to inventory and make inventory adjustments be given to those concerned to allow them to plan for the new programs.

(8) 6AA Exceptions:

(a) OBSERVATION: On many occasions the 6AA exceptions generated were post-post type transactions. These were generated due to document numbers being assigned at both requisitioner and MRE level and a post-post transaction cannot be rejected to the requisitioner with a CA status since the supplies have already been issued.

(b) EVALUATION: Processing post-post transactions according to the 3SVN SOP results in the supplies being issued prior to posting the transaction to the ABF. When the post-post transaction falls out as a 6AA exception, the supplies issued will never be posted to the ABF, resulting in a free issue to the customer and an erroneous inflation to the ABF.

(c) RECOMMENDATION: Depot customers should be directed to set aside a specific block of document numbers to be used by MRE personnel. ADP should establish an additional edit of all AØ transactions with the document numbers set aside for MRE use and reject to Stock Control all transactions not containing a management code of "#" in c.c. 72.



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(9) Document Processing:

(a) OBSERVATION: Many documents were needlessly being batched out to ADP due to a lack of extensive supply experience on the part of the LN's in distinguishing between correct and incorrect remarks and codes annotated on the batch cards by the various sections of Stock Control.

(b) EVALUATION: This resulted in many visits by personnel of Document Control Section to ADP for the purpose of correcting the batch cards and excessive time being wasted by the LN's due to processing batches which should have been rejected to the originator.

(c) RECOMMENDATION: A special stamp was made by the Document Control Section to be used only by military personnel of that section. Before utilizing the stamp on any documents being sent to ADP, the batch card is checked for its accuracy and completeness, thus insuring that input is as accurate as possible.

(10) Red Ball:

(a) OBSERVATION: Due to the TET holidays, local units have increased Red Ball Requisitions by 40 percent and Red Ball referrals have increased by 30 percent causing a greater workload.

(b) EVALUATION: By utilizing the night operations section to pull, pack, and prepare for shipment late arriving requisitions, the 100 percent 24 hour processing goal can be reached even though the work load has increased by 75 percent.

(c) RECOMMENDATIONS: The night operations section be made an integral part of Red Ball Operations to insure that reaction time be kept to a minimum, and emphasize this portion of the operation during TET and other times when an increase of activity is known.

(11) Receipt Processing:

(a) OBSERVATION: The #2 copy of the receipt often arrived before the #1 copy. In several instances the #1 copy arrived and produced a D6 dummy but the corresponding #2 copy never arrived to close the Unwarehoused Receipts Report.

(b) EVALUATION: The 666 receipt program has created a mammoth matching task. The semi-manual, semi-automated system has proved to be very inefficient, producing large back logs since many documents are not received by the Document Control Office.

(c) RECOMMENDATION: Adopt the Prepositioned Receipt Program utilized in CONUS to expedite the posting of receipts, thus eliminating all unnecessary reports and all unnecessary manual sorting.

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(12) SIT Report:

(a) OBSERVATION: The SIT Report was initiated during this period.

(b) EVALUATION: By using this report, Stock Management has been able to identify errors made in making adjustments to the data base. During this period the reported dollar value of the depot inventory has been brought closely in line with the actual dollar value of material stocked within this depot. At the start of the quarter the reported inventory was in excess of \$8 billion. At the present time we are reporting assets of approximately \$150 million.

(c) RECOMMENDATION: Suggest that the SIT report continue to be used as a management tool to insure that any questionable adjustments made to the data base be reconciled.

(13) Submission of Accurate Information.

(a) OBSERVATION: A copy of all coding sheets forwarded to ADP for entry to the depot's records is being kept by each of the sections within the branch.

(b) EVALUATION: By verifying all transactions sent to ADP we can insure that the transaction was keypunched properly and actually entered into the cycle. The depot records can be improved to a point where the information obtained from the computer can be relied upon.

(c) RECOMMENDATION: Suggest that all divisions and directorates within the depot responsible for inputting documents to the computer establish quality control and follow-up procedures to insure that accurate information is being posted to computer records.

(14) Running of 20 Cycles per month by ADP:

(a) OBSERVATION: Requirement placed on ADP to run 20 cycles per month has had both beneficial and detrimental effects on the depot mission.

(b) EVALUATION: Operation has been hampered somewhat due to the extra time required for administrative procedures necessary to maintain good quality control. By running 20 cycles per month rather than 15, for example, administrative time is substantially increased. On the other hand, a 20 cycle month distributes workloads, especially MRO processing, much more equitably. MRO drops are more evenly spaced, and excessively large drops of 15,000 MRO's from a single cycle have been eliminated, thus facilitating faster processing of all MRO's by Storage Division.

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(c) RECOMMENDATION: That ADP continue to run at least 20 cycles per month.

c. Training:

Stock Management Training:

(a) OBSERVATION: Due to the complexity of the 3SVN system, a period of from 1½ to 3 months is required to train a man sufficiently as an item manager.

(b) EVALUATION: Replacements have not been received on timely basis. New personnel are often assigned to vacant positions where they have no previous experience and expected to produce. Mission performance of the entire section suffers accordingly.

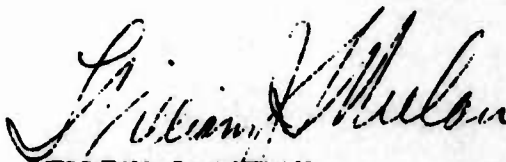
(c) RECOMMENDATION: That personnel requirements be reviewed by management personnel to determine priorities for the assignment of replacements within the depot. Although not always possible, it is highly desirable that there exist a sufficient overlap between assignment of new and departure of old personnel to facilitate smooth transitions and minimum impairment of mission accomplishment.

d. Intelligence: None.

e. Logistics: None.

f. Organization: None.

g. Other: None.



WILLIAM J. WHELAN  
Colonel, ORD  
Commanding

AVCA 4-00-h (27 Feb 70) 1st Ind

SUBJECT: Operational Report of the US Army Depot, Aitahon for period ending 31 January 1970 AGO CSFOR-65 (R2) (U)

DA, HEADQUARTERS, US Army Support Command, Aitahon, APO 96233 10 Mar 70

TO: Commanding General, 1st Logistical Command, ATTN: AVCA 00-0, APO 96384

1. (U) The Operational Report - Lessons Learned of the US Army Depot for the quarterly period ending 31 January 1970 has been reviewed by this headquarters and the following comments are submitted:

a. SECTION 2, paragraph 2 b (1): Concur. A gradual transfer of stock would have been more desirable. The move was accomplished on an accelerated basis to take advantage of Philco-Ford contract resources while still available.

b. SECTION 2, paragraph 2 b (2): Concur. Bin Replenishment.

c. SECTION 2, paragraph 2 b (3): Concur. New Open Storage Areas.

d. SECTION 2, paragraph 2 b (4): Concur. Depot Receipt Processing.

e. SECTION 2, paragraph 2 b (5): Concur. ARS and liaison personnel could perform a valuable function for the Depot by assisting in this manner to correct location and inventory discrepancies.

f. SECTION 2, paragraph 2 b (6): Concur. SSSC performance has improved by allowing hand-carry of 09-20 priorities for self service items through the Depot. This will be necessary until common service item stockage in the depot and in-country is sufficient to satisfy customer demand.

g. SECTION 2, paragraph 2 b (7): Concur. Duplicate inventories waste considerable time and effort of inventory personnel and could result in duplicate and erroneous inventory adjustments.

h. SECTION 2, paragraph 2 b (8): Concur. 6AA Exceptions.

i. SECTION 2, paragraph 2 b (9): Concur. Any successful method which can be incorporated into existing procedures to facilitate document processing should be utilized.

j. SECTION 2, paragraph 2 b (10): Concur. Utilization of a night operations section significantly increases Red Ball processing capability and greatly assists in reaching the 24-hour processing goal.

k. SECTION 2, paragraph 2 b (11): Concur. The prepositioned receipt program will expedite the posting of receipts and eliminate manual posting.

l. SECTION 2, paragraph 2 b (12): Concur. SIT Report.

AVCA 1-00-H (27 Feb 70) 1st Ind

SUBJECT: Operational Report of the US Army Depot, Qui Nhon for Period Ending  
31 January 1970 RGS COMCOR-65 (R2) (U)

m. SECTION 2, paragraph 2 b (13): Concur. Depot offices should establish some form of control to insure computer input is accurate and timely.

n. SECTION 2, paragraph 2 b (14): Concur. A minimum number of twenty cycles per month has been directed by the CG, 1st Log Comd.

o. SECTION 2, paragraph 2 c: Nonconcur. Replacements are not always available prior to the departure of the incumbent; the assignment of personnel within the USAD is the responsibility of the USAD.

2. (U) The report is considered adequate as modified by the above comments.

FOR THE COMMANDER:



G. L. LAMBORN  
CPT, AGC  
Asst Adjutant General

TEL: JN 2161



AVCA GO-MH (27 Feb 70) 2d Ind

SUBJECT: Operational Report - Lessons Learned of the US Army Depot, Qui Nhon for period ending 31 Jan 70 RCS CSFOR-65 (R2)(U)

DA, Headquarters, 1st Logistical Command, APO 96384 **31 MAR 1970**

TO: Commanding General, United States Army, Vietnam, ATTN: AVHGC-DST,  
APO 96375

1. The Operational Report - Lessons Learned submitted by Headquarters, US Army Depot, Qui Nhon for the quarterly period ending 31 January 1970 is forwarded.

2. Pertinent comments follow:

a. Reference item concerning rewarehousing, page 7, paragraph 2b(1). Concur. This was a special phase-out of the Philco-Ford contract. To utilize the specific resources available this move was given a priority completion date. Normally, a longer time frame to accomplish the move would have been allowed.

b. Reference item concerning DKA Cards, page 9, paragraph 2b(5). Concur. This is an appropriate means to update the ABF and purify the data base. The need for this requirement will certainly subside as this headquarters initiates Project Cross Count. This project will insure that the ABF and the location service tape are reconciled on a daily basis, while taking into consideration the personnel resources available.

c. Reference item concerning inventory exception program, page 10, paragraph 2b(7). Concur. This headquarters is implementing Project Cross Count, a program which will allow the depot to sequentially reconcile exceptions generated in the SO6VB programs, update the ABF and go into the cyclic inventory. This will consolidate previous programs and projects and reduce the duplication of work expended at each depot.

d. Reference item concerning 6AA exceptions, page 10, paragraph 2b(8). Concur. This can be accomplished by the depot instructing their customers to set aside a specific block of document numbers for MRE personnel. The MRE program is now being re-evaluated by this headquarters and a decision is forthcoming.

e. Reference item concerning receipt processing, page 11, paragraph 2b(11). Nonconcur. Under JSVN procedures the #2 copies of the authorized receipt document (ARD) must be matched to the prepositioned Receipt Card prior to posting to the ABF. This is to insure that the stock is effectively stowed in the required location in the storage activity.

f. Reference item concerning running of 20 cycles per month by ADP, page 13, paragraph 2b(14). By message, subject: Command Data Processing Standards and Priorities, DTG 131038Z Mar 70, the CG 1st Log Comd increased the minimum standard

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for period ending 31 Jan 70 RCS CSFOR-65 (R2)(U)

to six basic supply cycles per week scheduled Monday through Sunday. Proper scheduling, spacing, and increased production of supply cycles are believed to be critical elements in improving supply responsiveness throughout the system.

3. Concur with the basic report as modified by this and previous indorsement.

FOR THE COMMANDER:

TEL: LBN 4862

*MECL*  
M. E. CLARK  
CPT, AGC  
Asst AG

CF:  
USASUPCOM, QNH  
USAD, QNH

AVHGC-DST (27 Feb 70) 3d Ind

SUBJECT: Operational Report of the US Army Depot, Qui Nhon for Period  
Ending 31 January 1970, RCS CSFOR-65 (R-1)


Headquarters, United States Army, Vietnam, APO San Francisco 96375 12 APR 1970

TO: Commander in Chief, United States Army, Pacific, ATTN: GPOP-DT,  
APO 96558

This headquarters has reviewed the Operational Report-Lessons Learned for  
the quarterly period ending 31 January 1970 from Headquarters, US Army  
Depot, Qui Nhon and concurs with the comments of indorsing headquarters.

FOR THE COMMANDER:

Cy furn:  
1st Log Comd  
US Army Depot, Qui Nhon

  
C. E. NICHOLAS  
MAJ. AGC  
Assistant Adjutant General

GPOP-DT (27 Feb 70) 4th Ind

SUBJECT: Operational Report of HQ, US Army Depot, Qui Nhon, for Period  
Ending 31 January 1970, RCS CSFOR-65 (R1)

HQ, US Army, Pacific, APO San Francisco 96558 24 APR 70

TO: Assistant Chief of Staff for Force Development, Department of the  
Army, Washington, D. C. 20310

This headquarters concurs in subject report as indorsed.

FOR THE COMMANDER IN CHIEF:

*D.D. Cline*  
D.D. CLINE  
2LT, AGC  
Asst AG

**UNCLASSIFIED**

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